

PLANNING FOR SUCCESS WITH SYNMED®



Welcome to the family!

OUR COMMITMENT

YOUR COMMITMENT

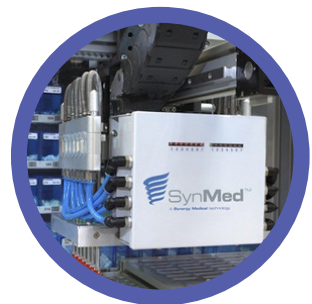


Pre-Implementation

An Account Manager will be assigned to you, and will accompany you through all the necessary steps over the next **6 to 8 weeks**.

- Guidance throughout the entire Implementation Process
- Needs Assessment & Best Practices shared
- Consultation for Optimal Layout

- Resource(s) Dedicated to this Project
- Requested Documents within Timelines; Drug List and Full Medication Database
- Approvals within Timelines; Final Layout, Labelling



Installation

Our highly **specialized Installation Technician(s)** will be on site to unload and install your system over 3 to 5 days.

- Coordinate of all Logistics; Transport & Equipment Rental
- Labelled Medication Containers provided
- Installation, Calibration & Testing

- Required Modifications to Building and Premises for System Entry & Installation
- Furnishings
- Electrical Services & Data Connections



Training

A Project Lead will **spend up to 5 days with your team**. By week end, you will be fully operational with SynMed® and equipped with support material.

- Dedicated Training: 2 Operators and a Pharmacist
- Operators producing Live Batches by mid-week
- Available for Follow-ups & Optimization

- Container Replenishment Complete
- Patient Files Prepared; Consumables (Cards & Labels) available
- Staff Dedicated to Training

STANDARD SYNMED® IMPLEMENTATION TIMELINE

- Overview of implementation project
- Requirements for drug list and database
- Blister card types

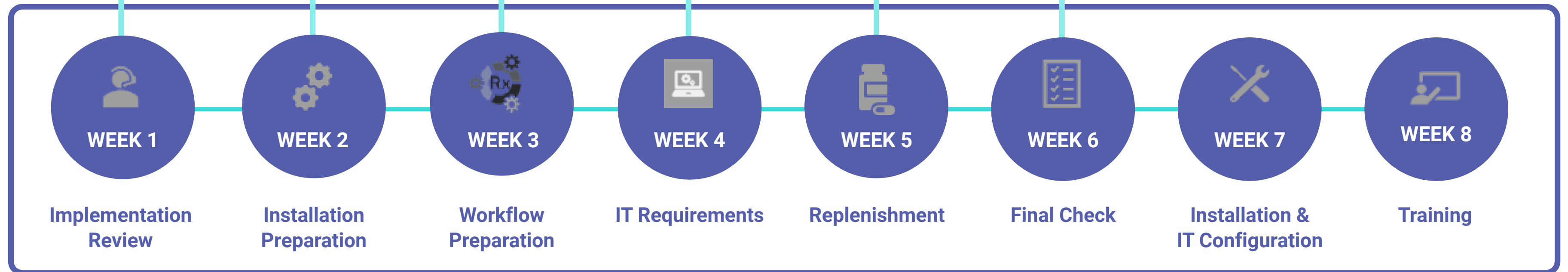
- Patient file requirements
- Label requirements
- Drug list confirmed

- 20-30 hours to fill SynMed® containers
- Replenishment training provided

- Site prep required for installation
- Layout confirmed
- Dates confirmed

- Network
- Remote access
- License information confirmed

- Site prepared
- Consumables on hand
- Patient files prepared



For any questions: accountmanagement@synmedrx.com